

Central Wisconsin Health Partnership (CWHP)
Regional Comprehensive Community Services (CCS) Coordinating Committee Meeting
Green Lake County Government Center
Wednesday, February 7th, 2018, 10:00 – 12:00

Present: Allison Else, Adams County; Kate Meyer, Nichol Grathen, and Jason Jerome – Green Lake County; Danielle Moore, Tim Cottingham, and Scott Ethun – Juneau County; Mandy Stanley, Tancy Helmin, and Wade Rasmussen – Marquette County; Dennis Wedde, Dawn Buchholz, and Christy Pongratz – Waushara County; Jan McDonough, Waupaca County; Elizabeth Dehling – DHS Southern Regional Office; Julie Shew – DHS Northeast Regional Office; and Lori Martin – White Pine Consulting Service

1. Welcome and Introductions.

- Meeting called to order by Dennis Wedde, Committee Chair, at 10:02

2. Approval of agenda

- No corrections or additions were noted

3. Approval of meeting minutes from December 6th, 2017 meeting

- No corrections or additions were noted

4. County Updates

- **Adams** – currently working with 31 consumers; new service facilitator started on Monday – Sasha Jones. Planning for two additional service facilitators to begin on February 19th and March 2nd; for a total of 5. Julie Izzo is leaving. Friendship Connections drop in center expected to reopen March 1st. The clinic has a Behavioral Health Division of Quality Assurance review tomorrow.
- **Marquette** – currently serving approximately 30 consumers. Interviewing to hire an AODA therapist. 10 youth are dual enrolled in both CCS and Children’s Long-Term Support (CLTS) – considering a joint position.
- **Green Lake** – 35 consumers; 18 are youth. Hired a new service facilitator, Wes Shemanski, this past October. Staff are comfortable with current caseloads. Nichol Grathen has filled the Clinic Manager position and will serve as the CCS Mental Health Professional. Kate noted that she is trained to provide service facilitation/case management for both the CCS and CLTS programs.
- **Juneau** – 51 consumers enrolled; 20 individuals in referral process. New clinical therapist began 3 weeks ago (replaced the position left open when Danielle took the clinic manager position). This Friday interviews to fill a new service facilitator are taking place. Tim shared that the board is planning to have a key to the new building on February 19th. Move-in will take place by departments; with a goal of being completely moved in by the end of March.
- **Waupaca** – the Division of Quality Assurance (DQA) conducted a CCS program survey in December, resulting in a 2-year renewal of their CCS program certification. Currently serving 29 individuals in CCS; 14 in referral process. Four staff from their Coordinated Services Team unit are providing service facilitation for 12 individuals enrolled in CCS; one youth is dual enrolled in CCS/CLTS. Service facilitation for the other 17 consumers is divided between Jan and Ted (FTE CCS Service Facilitator). Two additional service facilitators are expected to be hired in 2018. The fiscal department recently hired Brenda Rice who will specialize in CCS billing and quality assurance.
- **Waushara** – currently working with 38 consumers. Keela Philips began as a Service Facilitator (took Clara’s position). Have Board approval for additional position if needed. In-home therapist and AODA positions being advertised. Continue to partner with Family Health La Clinica, including a Medical Assisted Treatment (MAT) program for which they were recently awarded funding; discussing CCS for

individuals in the MAT program who qualify. Applying for funding through Oshkosh Foundation to fill gaps in AODA treatment. Noted that peer support is a gap in substance use treatment.

5. Updated from PLEX (Persons with Lived Experience) members

- The group this morning was small due to several individuals who were ill
- Working to develop a report related to the Marquette County Consumer Satisfaction Survey event for consideration by the Quality Improvement meeting in planning for the 2018 consumer satisfaction survey.
- Certified Peer Specialist training - Tancy and Christy are both planning to apply for the July training in Green Bay (applications expected to be made available in May). The first 50 applications will be considered. For additional information related to Certified Peer Specialists, please visit: <http://www.wicps.org/>

6. Presentation by Green Lake County PLEX

- Carol Hendrickson was unable to make it due to illness but may be available for a future meeting.

7. Juneau County's Contract Liaison Report – Scott Ethun and JoAnn Geiger

- Scott met with Lori on December 27th to review results of the annual evaluation of White Pine's regional CCS coordination services. Feedback was very positive, and in support of the coordination efforts. Lori noted there was a suggestion for more support related to service provider development, which is in the plan for 2018.
- Scott updated the committee on a collaborative effort with Laura Waldvogel, CEO of Family Health La Clinica around the issue of lack of access to psychiatry services. He and Laura are meeting with Ken Robbins (was medical director of Mendota for many years) on March 5th to discuss the needs of the region. If you have specific needs, please let Scott know. May explore utilizing Residents. Allison suggests considering the service of APNP's with the support of a consulting Psychiatrist. This is currently being done in Adams County with positive results.

8. Regional Coordinator Report

a) Enrollment Report

- The end of 2nd quarter 2016 is the first quarter for which there is enrollment data from all 6 counties (prior to that Waupaca and Marquette were just getting started). At that time, the region was serving 113 consumers in CCS; at the end of Dec 2017 (a year and a half later) there are 203 consumers being served (an 80% increase).
- In response, several counties have increased or have approval to increase service facilitation positions. There are many aspects of growth that are very positive; there are also areas of challenge including ensuring quality.

b) Training Subcommittee Report

- New member of our Quality Improvement and Training Committee – Linda Manske from Waushara County. Linda has a long history of involvement on their Human Services Board and other committees.
- Yesterday Marquette County hosted the first of two sets of Ethics and Boundaries workshops open to our region, facilitated by Lisa Anderson on behalf of the Child Welfare Training Partnership. One training is designed for clinical staff (social workers, LPC's and MFT's), and the other for non-clinical staff. The same workshops will be held again on February 20th. If anyone is interested in attending, let Lori know and she can forward the registration information.
- Monthly regional training opportunities have been scheduled through September and posted on the website: <http://www.cwhpartnership.org/ongoing-training.html>, including:

- Winter and summer Provider Orientation Workshops – registration is open; workshop has been lengthened to include more on provider training, supervision, and documentation requirements
- CCS Service Facilitation Workshop in March – to be co-facilitated by Lori Martin and Danielle Moore
- A day-long workshop by Jonathan Cloud on identifying and utilizing “Sparks” also known as strengths or developmental assets across the lifespan
- Workshops on the topic of Treatment Planning/SMART Goals and Working with Consumers with Substance Use Issues – Stages of Change

c) Quality Improvement (QI) Subcommittee Report

- Focus on consistency related to provider documentation and billing practices. Per Medicaid, providers can only bill for three things on an interim basis – Direct Service time, Travel time, and Documentation time. All other costs allowable direct and overhead costs should be considered when providers are setting their rates. Committee is exploring examples from other counties and regions related to provider rate setting tools.
- QI includes consistency across individuals in each county (Service Facilitators, Service Directors, MH Professionals, Fiscal Staff, Contracting Staff). Per guidance from this committee as well as the QI committee, Lori will be setting up onsite visits to review current strengths and gaps of individual counties and offer support where needed.

d) Meeting with Fiscal Staff

- Following this meeting, fiscal staff from each of the 6 counties will be meeting to discuss topics of regional interest including rate setting, standardizing some contracting language, and standardizing invoicing requirements

9. Other

- a) Update on Division of Vocational Rehabilitation (DVR) Liaison – Thanks to Elizabeth’s efforts, Deepa Pal has been identified as a lead for our CWHP region. Deepa was present at the August 2017 meeting when Bob Meyer presented on the Individual Placement and Support (IPS) model. Lori plans to meet with Deepa in March, and Deepa plans to attend our next (April) Committee meeting.
- b) Crisis stabilization update – Ron Hauser (Lutheran Social Services) and Dawn Buchholz have meeting with Pat Cork on Monday. Looking for funding to support a pilot program regarding possible in-home children’s crisis stabilization. WI DHS continuing to work on a statement of scope related to the 8-bed children’s crisis facility. DHS/WCHSA workgroup has been established.

9. Next meeting – Wednesday, April 11th, 2018, 10:00 to noon (There will be a tour of Juneau County’s new building following the meeting for those who are interested)

Juneau County Services Building
 200 Hickory Street
 Mauston, WI 53948

- Future agenda items - Planning for PR with Legislators / Community CCS Presentation (potentially February 2019)