

Central Wisconsin Health Partnership
Comprehensive Community Services (CCS) Regional Coordinating Committee (RCC) Meeting
Wednesday, August 1, 2018, 10:00 – 12:00
Waupaca County Courthouse, Room LL42 (lower level)

Present: Jan McDonough, Chuck Price, and Sherrie Nichols (Waupaca County), Elizabeth Dehling (Southeast Regional DHS Office), Julie Shew (Northeast Regional DHS Office), Carol Hendrickson, Nichol Grathen, and Kate Meyer (Green Lake County), Mark Eisner – Division of Vocational Rehabilitation (includes Green Lake and Waupaca Counties), Christy Pongratz, Dennis Wedde, and Clara Voightlander (Waushara County), Allison Else (Adams County), Tim Cottingham, Danielle Moore, and Scott Ethun (Juneau County), Lori Martin (Regional CCS Coordinator)

1. Welcome and Introductions.

- Meeting called to order by Dennis Wedde, Committee Chair, at 10:10.

2. Approval of agenda

- No corrections or additions were noted

3. Approval of meeting minutes from June 6, 2018 meeting

- Dawn Buchholz's name was spelled incorrectly on the original mailing and has since been corrected. Chuck motioned to approve June 6 minutes; Allison seconded; motion passed.

4. County Updates

- **Adams** – currently serving 42 consumers through CCS. Currently have 5 service facilitators, but Tim will be leaving mid-August, unsure if his position will be replaced. CSP expected start date January 1st, 2019.
- **Green Lake** – 29 consumers. 4 discharged in June and July; 3 admitted.
- **Juneau** – 57 consumers enrolled in the program. 19 in referral process. New facilitator starting August 13th.
- **Marquette** – Lori shared an update. Mandy is unable to attend, but shared they are serving approximately 30 consumers. Wade Rasmussen is no longer with Marquette County; they are in the process of reorganizing.
- **Waupaca** – their 2018 budget includes 10.5 positions behavioral health positions, including positions in CCS, outpatient therapy, substance use, and crisis. 35 individuals currently being served through CCS; 20 in are in the referral process. The county is involved in a “One Key Question” pilot imitative with Kenosha County. The initiative asks all health providers who support women to routinely ask, “Would you like to become pregnant in the next year?” From there, the provider takes the conversation in the direction the woman herself indicates is the right one, whether that is family planning, preconception health, prenatal care, or other needs. Waupaca County staff will be receiving training later this month. The plan is to add the question(s) to the CCS Assessment.
- **Waushara** – Have received applications for 2 open service facilitator positions. Currently serving 38 consumers through CCS; 7 consumers are in the referral process. Working to expand contracted providers, including Family Health La Clinica.

5. PLEX (Persons with Lived Experience) membership and involvement

- Our region has had an exceptionally strong consumer membership, with one individual from each of the 6 counties, averaging 3 – 5 consumers per meeting.

- The PLEX group has been meeting before each RCC meeting since June of 2017 (over a year). They meet to discuss areas of interest which have included – reaching out to law enforcement, consumer satisfaction, and suggestions for training. They were involved in planning of and facilitation of an event for families to complete the 2017 consumer satisfaction surveys.
- Over the past few meetings, there has been growing concern that unlike all other members of the committee, they are not being adequately reimbursed for their time. In addition to mutual respect, and meaningful participation, financial reimbursement is one way to show a participant they are valued. There is concern that the momentum that was built decline in recent months, including the decision to cancel this month’s PLEX meeting.
- Discussion regarding counties’ efforts to adequately reimburse consumer committee members. All six counties either currently offer reimbursement or are expected to be able to offer it in the coming months.

6. Juneau County’s Contract Liaison Report – Scott Ethun and JoAnn Geiger

- Continue every other week phone contact to review activities. Currently focusing on site visits to each of the 6 counties.
- Another area Lori has been working on is consistency across the region when it comes to MA billing and provider rate setting.

7. Regional Coordinator Report

a) County Board representation on Committee

- At our June meeting, we discussed recruitment of additional County Board members for this committee. Dennis Wedde, Waushara County Board, and Tim Cottingham, Juneau County Board, have been long term and consistent members of our committee. Tim spoke to the value of his involvement.
- Since our last meeting, Green Lake identified County Board Chairman Harely Reabe, and Marquette County identified Chairwoman Mary Walters.
- Adams reports they also have identified a County Board Member who is planning to attend the October meeting. Waupaca County is also working on this.

b) Training Subcommittee Report

Upcoming workshops

- Aug 1: New Provider Orientation workshop at Waupaca DHHS. Lori shared the registration list to-date (15). Registration is scheduled to close tomorrow (Friday, July 20th), but Lori will leave it open until the end of the day on Wednesday, July 25th.
- September 12: Statewide CCS/CST meeting. All 6 counties in our region have representation. The intended audience is Service Facilitators, Supervisors, and Administrators.
- Oct Regional Provider Meeting(?). Topics could include: the Service Array, TARP note Documentation, billable activities. Discussion – group likes this idea, focus on leadership/owners (as opposed to line staff). Lori will send the provider spreadsheet to group for updating.
- Ethics and Boundaries for clinicians – there will be 2 sessions on Oct 31st in Mauston (Juneau County). Scott Ethun sent a “save the date”; registration information to come.
- Ethics and Boundaries for non-licensed professionals. Lisa Anderson, trainer with the Behavioral Health Training Partnership, has confirmed availability for November 7th, also in Mauston.
- 1 to 2-day workshop for Service Facilitators. Lori would like to include a service facilitator or program coordinator as a co-presenter and to help develop the curriculum. Dr. Toni suggested Greg Erikson as a possibility – she will follow-up with him to see if there’s interest. Danielle may also be available if needed.

- Public Health and CCS – Lori is working with Jodi Field, Public Health Nurse in Juneau County, and Kate Meyer to plan a workshop/meeting – they have a preliminary discussion on August 13.
- Jonathan Cloud – Sparks for consumers (Marquette offered to host). Lori will follow-up.

c) Quality Improvement (QI) Subcommittee Report

- Enrollment update – Lori shared a graph depicting regional CCS enrollment from 4th Quarter 2014 (68 consumers) to 2nd Quarter 2018 (220 consumers)
- CCS Site visits by Lori, Regional CCS Coordinator – Marquette’s has been completed, and the other 5 have been scheduled. Green Lake and Juneau are in August, Adams in September, and Waupaca the 1st of October. Lori hopes to have a draft regional report ready to present to this committee at our October 3rd meeting.
- Provider Development – Lori is available to partner with sites to meet with providers regarding development, rate setting, and documentation. Jan shared how was been beneficial to meet with two providers in Waupaca County.

8. Other

a) Madison visits with Legislators

- Elizabeth Dehling heard back from a couple of legislative aides who suggest waiting until after the November election to plan for a visit to the Capitol to meet with legislators.
- Discussion regarding using Human service day at the Capitol as an opportunity. The suggestion is to stay away from that day, as it’s a very busy day. Chuck suggested the committee could share talking points with Chuck to share on behalf of the Wisconsin Counties Association.

**9. Next meeting – Wednesday, October 3, 2018
Adams County Community Center**

Meeting adjourned at 11:30

a) Discussion of agenda items

- Site visit summary report
- 2019 meeting schedule
- White Pine evaluation