

**Central Wisconsin Health Partnership
Comprehensive Community Services (CCS)
Regional Coordinating Committee (RCC) Meeting
Wednesday, March 20, 10:00 – 12:00**

Participants: Kelly Olson, Erin Kobylski – Adams County; Kate Meyer, Greg Metzler – Green Lake County; Dawn Buchholz, Tamera, Judy Kennedy – Juneau County; Dawn Woodard, Mandy Stanley, Mary Walters (Chair) – Marquette County; Honna Benson, Mary Solheim – Waupaca County; Clara Voightlander (Co-Chair) – Waushara County; Lori Martin – Regional Coordinator; Julie Shew – DHS Area Administration, Northeast Region; Shelli Essmann – DHS Area Administration, Southern Region

1) Introductions

2) Approval of agenda

- Judy Kennedy motioned to approve the agenda, motion seconded by Mandy Stanley; all in favor, motion carried.

3) Approval of meeting minutes from December 13, 2023, meeting

- Judy Kennedy motioned to approve the agenda, motion seconded by Mandy Stanley; all in favor, motion carried.

**4) CCS Education Presentation – State-Level CCS Oversight: DCTS, DMS, DQA, and OIG
Lori Martin, CCS Regional Coordinator**

- See Appendix A for PowerPoint slides

5) Sharing of Success in CCS

**Update on use of the Connections App with individuals with Substance Use
Dawn Woodard, Marquette County**

- Dawn presented initially on the App at the March 2023 meeting. At that time, Juneau County was in the initial stages of implementation.
- What's next – companion app for family members of individuals who have substance use needs. CHES Health is also broadening the target group to include mental health.
- Contingency management – providing rewards for desired behaviors (for example, debit card or gift card for getting onboarded, or \$1 for every survey they complete)
- There is also a teen version and a Spanish version.
- Would do some things differently related to roll out with staff. Would have gotten staff more on board and educated about the app and how it can be used, how it can help with treatment. Would like to see it used more.
- Cost = \$21,000 year, 3-year contract, additional cost in first year for set up (used SOAR grant funds). Plan to roll out to youth justice and treatment court.
- Interest in partnering with counties in our region as a shared service.
- Planning to include the App as part of a suicide prevention grant application.

6) County Roundtable (Program Staff, PLEx, Board Member)

Sharing of CCS-related updates, community activities, unique and shared services, success stories, areas of needed support.

- a) Adams – program is fully staffed. Hired third Individual Skill Development worker. Planning for summer experience program.

- b) Green Lake – fully staffed. Continue to work through transition of Mental Health Professional (MHP) responsibilities being spread across 5 to 6 individuals. Held training to bolster local CCS committee.
- c) Juneau – 54 consumers; CCS/CST facilitator position open, 3 workers out on maternity leave.
- d) Marquette – staff have full caseloads. Looking into possibility of summer group – possibly a Dialectical Behavior Therapy (DBT) group for youth. CCS and CST committees have been integrated and has been going well. Parent Peer Specialist training sponsored by Marquette started this week (4 Marquette County individuals were selected)
- e) Waupaca – fully staffed. Working to simplify the paperwork process as much as possible. Working on MHP role – planning to attend first team meetings and every 6 months. Looking for training working with children with sexualized behaviors.
- f) Waushara – 40 consumers, working on recruiting a third service facilitator. Peer specialist roll has been working well. Moving into new county services building on May 7.

7) 2024 Meetings: 6/12, 9/18, and 12/18

- Next Meeting: Wednesday June 12th, to be hosted by Waushara County in the new Waushara County Government Center
- Agenda Items:
 - Update on connections app
 - Possible success story from consumer in Juneau County
 - White Pine/regional coordination satisfaction
 - Contract liaison and fiscal agent responsibilities
 - Regional enrollment report

8) Meeting Adjournment

- Meeting adjourned at 12:00

Appendix A: CCS Oversight presentation slides

CCS Oversight: DCTS, DMS, DQA, & OIG.... OH MY!

CWHP CCS Regional Coordination Committee
March 20, 2024

1

CCS Oversight at the State Level

- Division of Care and Treatment Services (DCTS)
- Division of Medicaid Services (DMS)
- Division of Quality Assurance (DQA)
- Office of Inspector General (OIG)



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Division of Care and Treatment Services (DCTS)

- Division of the State Department of Health Services
- Support community mental health and substance use programs
 - CCS
 - Primary program related contact
 - Provide support and technical assistance to certified counties, tribes, and regions
 - "Offer clarity" related to CCS structure and content (DHS 36)
 - Support monthly CCS Networking Meetings
 - Take lead role in collaboration and communication between Divisions and the OIG
 - Annual consumer satisfaction data/consumer outcomes

3

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Division of Medicaid Services (DMS)

- Runs Wisconsin's Medicaid program
- The funding source
- Creates/updates the ForwardHealth online handbook
 - Details covered services as well as non-covered activities
 - May not describe requirements found in WI Admin Code DHS 36
- Includes the CCS Service Array



4

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Division of Quality Assurance (DQA)

- Regulates and licenses more than 40 types of programs, facilities, and caregivers
- CCS
 - Certifies (and re-certifies) individual and regional CCS programs
 - Monitors compliance with DHS 36
 - Looks into complaints
 - Completes onsite or desk reviews
 - Offers "limited guidance and technical help" related to deficiencies from on-site visits
 - ForwardHealth compliance is not within their purview

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Office of Inspector General (OIG)

- Prevents and detects fraud, waste, and abuse of DHS public assistance programs
- Perform audits to ensure programs are following Medicaid rules and regulations
- Review and track program billing to help find possible fraud, waste, or abuse



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Strengths and Challenges

- Strengths
 - Monthly networking meetings with cross-division representation
 - Cross-divisional meetings
- Challenges
 - Timely responses to questions
 - Areas of grey or incongruence
 - Putting policy and procedure decisions back on counties
 - Independence of OIG