**Central Wisconsin Health Partnership**

**CCS Service Facilitation Forum  
January 25, 2016**

**Montello, Wisconsin**

**Present:** Andrea Behnke, Michelle Carpenter, Kimberly Whitaker, - Waushara County; Julie Izzo, Lenna Hamilton, - Adams County; Tara Eichstedt, - Green Lake County; Erika Cattle, Sarah Kasten, Amanda Negaard, Erica Baldwin, - Juneau County; Clint Starks, - Marquette County; Dan Naylor, - White Pine Consulting

The group introduced themselves.

**The group identified key resources that have supported their efforts as service facilitators.**

* Training materials
* Regularly scheduled meetings with peers, service directors, psychologists and psychiatrists
* 2-day teaming training
* Having a mentor (Greg Erickson, Dr. Morgan-Jones Melinda Stratton in Waushara County)
* Collaboration in CCS Division, including peer to peer staffing
* Resource binder being compiled with specific forms needed (Juneau County)
* Screening meetings

**The group identified a range of issues that are faced**

* CCS being viewed as a payment system
* Trust building
* Cross system issues (2)
* 30-day paperwork process – need for extension
* Regional communication with service directors
* Caseloads – what is best practice (3)
* Lack of information exchange between agency units
* Working with youth that are involved in mandated services; trying to fit into the voluntary effort of CCS
* Forms that are not consistent across the region
* Need to build trusting relationships with colleagues from other units or agencies as well as with consumers
* Challenges with youth consumers (4)

**The group picked “Parent not having the same goals as the youth” as the topic for discussion.**

* Examples were provided, including:
  + Parent not having the same goals as the youth
  + Youth being blamed
  + Parents want to be heard
  + Lack of information sharing
* Need to engage caregiver to be part of the team
* Dan facilitated a discussion using the “roles, strengths, goals” exercise as a way to “get on the same page”. A brief discussion was also held regarding the importance of team guidelines.
* Future discussion about the importance of preparation of all team members before 1st team meeting

**What did participants like or not like about the forum:**

* Everyone had a voice is issues,
* Recognizing that attempts to be creative don’t also fit with state requirements
* Sharing, brainstorming
* Stress reducer
* Lots of ideas
* Recognizing that others are on the same page
* Real life examples of how its actually going
* Suggest sharing topics in advance so people can prepare
* Peer involvement is good and helpful

**Group wants to continue meeting on a monthly basis**

**Next meeting:**

**Tuesday, February 23rd**

**10 – 12**

**Waushara County Human Services – Wautoma**