

**Central Wisconsin Health Partnership (CWHP)
Regional Comprehensive Community Services (CCS) Coordinating Committee Meeting**

**Wednesday, April 11th, 2018, 10:00 – 12:00
Juneau County Services Building**

Present: Allison Else and Melissa Winsor – Adams County; Jason Jerome – Green Lake County; JoAnn Geiger, Siobhan Anderson, Danielle Moore, Linda Callaway, and Tim Cottingham – Juneau County; Mandy Stanley, Corbi Stephens, and Tancy Helmin – Marquette County; Dennis Wedde and Dawn Buchholz – Waushara County; Waupaca County (no representation); Deepa Pal – Division of Vocational Rehabilitation; Lori Martin – White Pine Consulting Service

1. Welcome and Introductions.

- Meeting called to order by Dennis Wedde, Committee Chair, at 10:05.

2. Approval of agenda

- No corrections or additions were noted.

3. Approval of meeting minutes from February 7th, 2018 meeting

- No corrections or additions were noted.

4. County Updates

- **Adams** – Recently expanded to a total of 5 FTE CCS service facilitator positions. 10 individuals admitted in 1st quarter, 5 in 2nd quarter to date. Friendship Connections – hoping to have open house event in mid-May.
- **Green Lake** – approximately 30 to 35 individuals enrolled in CCS. Expansion of group opportunities included a wellness group. Substance Use treatment is a significant need; currently have two related groups - Seeking Safety and MRT (Moral Reconciliation Therapy)
- **Juneau** – 8 service facilitators; 50 consumers enrolled. 2 individuals moved to Racine county; Juneau staff helped with the transition; 22 in referral. Will be starting another session of the mindfulness group; another gardening group planned for summer; discussing potential groups for the jail; other possibilities include groups related to grief and substance use.
- **Marquette** – 30 consumers; approval to hire dual CCS/CLTS case management position – will be conducting interviews. Considering whether an additional CCS service facilitator is needed.
- **Waupaca** – no update given
- **Waushara** – looking to hire a CPS worker to fill the position vacated by Keela; interviews will be taking place. Applying for an Oshkosh Foundation grant to boost the recovery community, and an ABC grant related to medical-assisted treatment (MAT). Currently holding two groups in the jail – substance use, and anger management. Looking to hire a bilingual front desk staff person. Decided to hold off on in-home therapist position; an AODA intern is currently filling the need.

5. Consumer / community member updates – what’s working, what’s not, suggestions for improvement

- Presentation by Siobhan Anderson, Juneau County
- The PLEX group met this morning and discussed what worked and what could be improved related to the 2017 Consumer Satisfaction Survey event held in Marquette County. Lori will summarize and share the results with the QI Committee. The group also had continued discussion related to the

discrepancy between county practices in reimbursing consumers for participation on boards and committees.

- Tancy Helmin and Corby Stephens were both accepted to participate in the Peer Specialist Certification training in Neenah beginning April 30. Following the training and certification exam, they would be qualified to provide MA reimbursable CCS services under Service Array #7: Peer Support.
- Question regarding status of the Parent Peer Specialist certification and whether individuals with this certification will be able to provide services under Service Array #7. Lori Martin will follow-up.
 - Update - Lori followed up with Danielle Graham-Heine (DCTS) and Dee Nath, Executive Director of Access to Independence, and both confirmed that individuals who become Certified Parent Peer Specialists would be qualified to provide services and bill MA under #7 Peer Support on the CCS service array.

6. Juneau County's Contract Liaison Report – Scott Ethun and JoAnn Geiger

- JoAnn shared an update. She and Scott continue to meet every other week with Lori regarding regional coordination. Lori commented that it is helpful to have JoAnn and Scott's perspective on issues. Recent discussions include partnering with counties to support provider development and rate-setting and preparing for site visits.

7. Regional Coordinator Report

a) Training Subcommittee Report

- Provider Orientation Workshop was held on February 28th in Montello, attended by 15 CCS providers. Tancy Helmin co-presented – did a fantastic job relating from her own personal journey the importance of the CCS consumer-centered model. The curriculum has come a long way over the past couple of years, thanks to several regional processes and tools that have been developed including the Provider Handbook which outlines expectations for becoming a provider.
- A Service Facilitator Skill Building Workshop was facilitated by Danielle Moore (Juneau County) and Lori Martin on March 7th. Attended by 16 service facilitators from our region; very well received. Focused on some of the challenges service facilitators face including the 30-day timeline, developing meaningful interventions with consumers, engaging their MH/SU Professionals, documentation.
- The statewide CCS meeting was held April 4th in Wisconsin Dells. All day event, 550 registered – less attended due to the weather. The keynote was on “the art of service”, and included information related to the importance of self-care and care of those around you, recognizing secondary trauma. Tancy and Siobhan attended and shared they thought the meeting was very valuable – they attended the Peer Support Specialist panel as well as the CCS in a Tribal System panel. Tim C. shared that he also found the meeting beneficial. He attended the Drug Court and ASAM workshops. The next statewide meeting is a combined CCS/CST meeting that will focus on the children's system of care – Wednesday, September 12th in Wisconsin Dells.
- Upcoming – May 9th in Green Lake, Jonathan Cloud “Sparks Across the Lifespan: Utilizing the CCS Service Array to Support Human Thriving”. Registration is open and available online - 35 registered so far. He plans to present on brain development and function that continues across the lifespan, and provide a framework for helping service facilitators craft recovery plan goals and interventions that support individual development and use of sparks (or strengths).
- June – Jes Beauchamp is presenting on working with individuals who have substance use issues.
- At the last CWHP consortium meeting, Lori shared that the training committee would like to host a workshop for Public Health (PH) Officials related to CCS. Possible topics – role in CCS, providing services and supports to consumers, nurse/family partnership, sharing of models already being incorporated in Green Lake and Juneau, how CCS MA funding can help support the work of PH

workers. Barb Theis, Health Office in Juneau identified a public health nurse (PHN) who's willing to help coordinate; their may also be a PHN from Green Lake who is willing to help. We'd be looking a late summer / early fall.

b) Quality Improvement (QI) Subcommittee Report

- Letter went out earlier this month to all providers reinforcing expectations and responsibilities, including documentation
- A regional rate-setting tool has been developed and shared with the Service Directors and Fiscal Staff. Purpose and limitations; relational approach. Lori has had a few providers contact her regarding the tool.
- A draft 2017 Regional Consumer Satisfaction Survey report has been completed and shared with the QI Committee.
 - Similar results to past 2 years – employment, transportation, financial identified as areas of relative need.
 - In response, the RCC hosted Bob Meyer last August who did a presentation on the Individual Placement and Support (IPS) model. The model includes the hiring of an “employment specialist” which the region wasn't ready to take on at that time. Instead, a decision was made to pursue strengthening relationships with the Division of Vocational Rehabilitation (DVR). Several challenges: 6 CWHF counties full in 4 different DVR regions; response time; access; consistency across workers. With the help of Elizabeth Dehling (southern regional Area Administration), one individual, Deepa Pal, has been identified by DVR to help us in the process of addressing needs.

8. Partnership with the Division of Vocational Rehabilitation (DVR)

- Lori met with Deepa in Montello a couple of weeks ago and had a helpful discussion. In preparation, Lori conducted a quick survey of service directors and facilitators in the region asking them what's working well and what could be improved.
- Deepa explained the nature of DVR and the role of DVR counselors
 - Case load 65 – 120; always moving/changing; serve individuals with a variety of disabilities from vision to physical to mental health. Workers don't specialize in certain areas / disabilities (this is where the IPS model becomes important for individuals with mental health and/or substance use issues, as the IPS model specifically targets these).
 - 30 days to respond to referral. When application signed, has to be entered into system within 3 days. Eligibility period - 60 days from initial screening; 90 days for plan development. Plan implementation then begins immediately.
- Emphasis on a consumer-centered plan
- Important role of the CCS Service Facilitator
 - The DVR counselor may not know that the consumer is involved in CCS or that they have community support. The Service Facilitator can be an important link.
 - If counselor working with more than one consumer in your county/community – invite them the worker to come to your county; give them a space to meet with the individuals.
 - Service facilitator could attend DVR meetings
 - The consumer can list the service facilitator as a second contact on their application
- Discussion regarding next steps – Deepa asked if it would be helpful at future Regional Coordinating Committee meetings to bring a DVR supervisor who represents the hosting county. A suggestion was made that as an alternative, Deepa ask that the supervisors contact each of the county's program coordinators to build a relationship.

9. Other

a) Crisis Stabilization update

- State DHS is still waiting for approval of their Statement of Scope for the 8-bed juvenile crisis stabilization facility.
- In-home Crisis Stabilization – Dawn B. and LSS met with Pat Cork and 7 of his staff. Pat followed up with Dawn and would like to schedule a follow-up meeting with LSS and 5-counties with Don Hermes with DCF.

9. Next meeting – Wednesday, June 6, 2018, Waushara County Courthouse, Demonstration Room

- Future agenda items
 - Planning for PR with Legislators / Community CCS Presentation (potentially February 2019)

Meeting adjourned at 11:45