

Worksheet 2: E.T.H.I.C. Model

Part A: Example

Use the E.T.H.I.C. Model					
Describe the Dilemma	E = Examine the values	T = Think about ethical standards (NASW)	H = Hypothesize different actions and the consequences of each	I = Identify who could be harmed and helped by the different actions	C = Consult with others
Client often doesn't have minutes on their cell phone and needs/wants text message appointment reminders	<p>Agency rules state no texting clients</p> <p>All providers are comfortable with ONLY texting appointment reminders. No other information will be sent/received</p> <p>Value of privacy for provider and client</p>	NASW code 2.01, 2.04, 2.05, 2.06, 2.07, 2.09, 2.11, 2.12	<p>All providers text appointment reminders.</p> <ul style="list-style-type: none"> • Breach of confidentiality if someone else uses client's phone. • Client tries to converse over text <p>Don't allow texting appointment reminders</p> <ul style="list-style-type: none"> • Client misses appointments 	<p>Client could be helped by receiving reminders</p> <p>Client could be harmed if phone shared and text seen by others</p>	<p>The wraparound team brainstormed this dilemma</p> <p>Options are brought to supervisor due to agency rule of no texting</p>
Decisions:					
Agency agreed in writing (email) to allow this exception	Client will complete and sign informed consent for texting	Providers will not text more than appointment name/day/time reminders	Client agrees to only respond with confirmation of appointment	Will readdress in 30 days to modify if necessary	

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Part B: Blank Form

Use the E.T.H.I.C. Model					
Describe the Dilemma	E = Examine the values	T = Think about ethical standards (NASW)	H = Hypothesize different actions and the consequences of each	I = Identify who could be harmed and helped by the different actions	C = Consult with others
Decisions:					